

Morris & Opazo Helps Aguas Nuevas Improve Water Service and IT on AWS

Challenge

Chilean water services provider Aguas Nuevas wanted to continue innovating in IT and to cut costs without huge upfront financial investments.

The company also wanted to move to the cloud progressively, starting with its development servers.

Solution

Aguas Nuevas contacted its longtime partner, Morris & Opazo, which suggested migrating its servers to Amazon EC2 and using Amazon S3 for database backups. The company also relies on Amazon SageMaker to detect fraud and Amazon Redshift for its data warehouses.

Benefits

- Avoids major costs with pay-as-you-go model.
- Can change technologies as needs arise or improvements appear
- Improves satisfaction of over 400,000 customers through streamlined communication

“ AWS is always innovating, and there are always new services coming out to empower Aguas Nuevas to increase efficiency and better serve our customers.

Francisco Javier Soriano Carrillo, IT Support and Infrastructure Manager,
Aguas Nuevas

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About Aguas Nuevas

Aguas Nuevas provides drinking water and wastewater services to over 400,000 customers in Chile. Its vital services benefit agriculture, businesses, mining, and homes in some of the Andean country's most arid regions.



About Morris & Opazo

Morris & Opazo is an AWS Advanced Consulting Partner in the Data and Analytics Competency, with clients in Chile as well as the rest of the Americas. It works with public and private customers, driving big data analytics and cloud resources to deliver improved business solutions.

